



Vendor FAQ and Responsibilities

What is YetiCon?

YetiCon is a geek convention held at the stunning Blue Mountain Resort. It runs from Friday, June 19th to Sunday, June 21st, 2020.

Where are the exhibitors at YetiCon located?

The exhibitors will be located inside of The Courts at the Blue Mountain Conference Centre.

What are the hours of operation for vendors?

Vendors are welcome to set up their table(s) between the hours of 11:00 AM and 3:45 PM on Friday, June 19th.

| Date | Set Up | Open Hours | Tear Down |
|---------------------------------|--------------------|--------------------|-------------------|
| Friday, June 19 th | 11:00 AM – 3:45 PM | 4:00 PM – 8:00 PM | 8:00 PM – 9:00 PM |
| Saturday, June 20 th | 8:45 AM – 9:45 AM | 10:00 AM – 6:00 PM | 6:00 PM – 7:00 PM |
| Sunday, June 21 st | 8:45 AM – 9:45 AM | 10:00 AM – 5:00 PM | 5:00 PM – 9:00 PM |

Please note that these times are subject to change.

YetiCon opens at 5:00 PM on Friday, June 19th. Why are The Courts listed as open at 4:00 PM?

Although YetiCon will not be running activities or panels between 4:00 PM and 5:00 PM on Friday, June 19th, we will be registering attendees at that time. We would like to have The Courts open for attendees to visit.

When is the deadline for applications as a vendor?

All vendors must have their applications in by May 1st, 2020. No applications will be accepted following this date.

How does the application process work?

To begin, please fill out the application form found on our website under the “Forms & Info” tab. The form can be submitted either by mail or by e-mail. We will review each application within two weeks of submission. If you are accepted, payment is due within thirty (30) days of the acceptance e-mail being sent. Failure to do so may result in your reservation being denied.

When will I know if I have been approved as a vendor?

If you have been approved, we will e-mail you within two weeks of your application having been received.

If I have been approved, but can no longer come to the convention, how do I receive a refund?

Please e-mail exhibitors@yetiicon.org with the subject line: "Cancellation: Vendor". All cancellations before the deadline of May 1st, 2020 will be refunded by fifty percent (50%). Any vendor who cancels after May 1st, 2020 will not receive a refund.

If I must cancel my reservation as a vendor, what is the latest date by which I can withdraw?

The latest you may cancel and still receive a fifty percent (50%) refund is by May 1st, 2020. Any cancellations after this date will not be eligible for a refund.

How do I pay for my table?

We accept payment by cheque, bank draft (made out to YetiCon) or e-transfer. The address for e-transfer is exhibitors@yetiicon.org.

What is the deadline for payment?

Vendors must pay within thirty (30) days of their acceptance e-mail being sent. Failure to do so may result in your reservation being denied.

What is the price for a Booth? What comes with it?

A Vendor Booth (one 8'x 30" table / booth space: 10' x 10') is \$250 CAD plus tax. Vendors who purchase a Vendor Booth will receive two YetiCon passes, two chairs, and a tablecloth. We will also list you as a vendor on our website, with a link to your online store or promotional website, if you wish.

A Premium Double Space Booth (two 8' x 30" tables / booth space 20' x 10') is \$500 plus HST. Vendors who purchase a Premium Double Space Booth will receive four YetiCon passes, four chairs, and two tablecloths.

What content am I allowed to sell at the convention?

Vendors are allowed to sell a variety of merchandise, with some examples being figurines, comic, clothing, books, DVDs/Blu-rays, CDs, wigs, dolls, toys, accessories, contact lenses, prepackaged candies, wooden weapons, bags, pillows, jewelry, and cell phone cases.

What content am I not allowed to sell at the convention?

Vendors are not permitted to sell food, drinks, illicit or controlled substances, sexual paraphernalia, or items that violate Canadian law. YetiCon does not support the sale of pirated or bootleg merchandise. Sale of replica weapons (such as swords) are guided by our Weapons Policy and, once sold, must be kept inside a sealed container at all times. Replica firearms cannot be sold at all.

We discourage vendors from putting items, such as body pillows, depicting overt nudity or sexual conduct on display. If you must include these items as a part of your display, we ask that all explicit content be censored, so that it cannot be viewed by minors. Vendors cannot sell these items to minors. Please ask for proof of age from customers wishing to purchase these items in order to verify that they are not minors.

Violation of these rules may result in the forfeiture of your table(s), without refund. Expulsion from the convention centre and legal action may follow, depending on the violation.

Am I allowed to sell items that depict nudity/sexual content at the convention?

You are allowed to sell these materials so long as they do not violate Canadian law, and you abide by YetiCon's requirements:

- Please notify us through your application form if you intend to sell adult content by checking off the box marked "adult content" on your application. This information can also be included in the Brief Description of Products/Services.
- You, the seller, must be at least eighteen (18) years of age in order to sell adult content. Please supply photo identification to verify this.
- You are not to sell adult content to buyers who do not have proof of age. The sale of adult content to minors is forbidden.
- Vendors are not to put material displaying overt nudity or sexual conduct on their display. If you must put materials containing sexual imagery or nudity up as a part of your display, we ask that you censor this material in a way that any explicit content cannot be seen by minors.

Am I allowed to sublet my space?

No. You cannot represent or sublet your space to any vendors who have not been approved by YetiCon.

I would like put in a request for additional tables. How do I make this known?

On your application form, there is a field that asks for the number of tables you are interested in purchasing. Each additional table is \$25 CAD plus tax. Tables do not come with additional space. It is best that you provide the number of tables you'd like in advance, as late requests might not be fulfilled.

I would like put in a request for additional space. How do I make this known?

On your application form, there is a field that asks how much additional space you are interested in purchasing. Space comes in 10' x 10' blocks. Each block is \$150 CAD plus tax. It is best that you provide the amount of space you'd like in advance, as late requests might not be fulfilled.

I need additional passes for my helpers. How do I make this known?

On your application form, there is a field that asks for the number of additional passes you would like to request. All additional passes are sold at the current attendee price at the time of the exhibitor's acceptance.

What does it mean when it says that I'll be "listed" on YetiCon's website?

YetiCon will post your professional/company name on our "Exhibitors" page. This can include a link to your online store or promotional website. We can also include your logo, if you have supplied it with your application.

What dimensions/image size should I send to you to be listed on YetiCon's website?

Square images work best. They can be any size, so long as they are square!

I don't have an online store or promotional website.

Vendors are not required to submit a URL for weblisting. Your professional/company name can be listed on our website without one, if you would still like to be listed.

I don't have a logo. What do I do?

Vendors are not required to submit a logo for weblisting. Your professional/company name can still be listed on our website without a logo. We do feel that including an image will help your name stand out, though!

I do not want to be listed on YetiCon's website. What do I do?

If you do not want to be listed, please notify us in the Additional Notes section of your application.

When am I allowed to begin set up?

On Friday, approved vendors are allowed to set up between the hours of 11:00 AM and 3:45 PM. Vendors may set up between 8:45 AM and 9:45 AM on both Saturday and Sunday.

When and where do I pick up my vendor's pass?

During set up hours on Friday, vendors will be able to pick up their passes from the loading dock entrance to The Courts.

Can I set up and then pick up my pass?

You are not allowed to enter The Courts without your exhibitor's wristband. Please pick up your pass as soon as you arrive.

I cannot get my pass at that time. When else can I get my pass?

Please go to the registration desk if you cannot make it during set up hours. You can pick up your pass there after set up hours. However, please be aware that you will not be able to bring items through the loading dock once set up hours have ended.

Do I have to wear my exhibitor's pass while I am at my table?

Yes. By displaying your exhibitor's pass, you help us to identify who is allowed behind what tables. This also ensures that only approved persons are in the Courts during set up and tear down hours. Please help us keep The Courts organized by wearing your wristband.

I cannot make it during the specified set up time. Can I use the loading dock at a later time?

Unfortunately, we cannot open the loading dock after set up hours. If you have any concerns regarding the loading dock, please e-mail exhibitors@yeticon.org.

What are the parameters for my display?

Displays must be set up within the confines of your assigned space. They cannot interfere with the spaces of other exhibitors or public space. They also cannot violate YetiCon and/or Blue Mountain Conference Centre regulations. All displays must be safe and stable. Any displays that are not secure, or might injure someone, must be dismantled.

Balloons are not allowed to be used as a part of your display.

Vendors cannot alter any part of the conference centre or its equipment. Nothing can be stapled to the walls.

Do I have to dismantle my display every night?

While vendors are allowed to leave their displays up overnight, we encourage you to remove your merchandise to prevent theft. If you cannot or do not wish to move your merchandise, please know that The Courts will be locked at night, and Blue Mountain runs active nighttime security on the resort. However, neither YetiCon nor Blue Mountain and its affiliates are responsible for stolen merchandise.

I don't have anyone accompanying me. If I need a break, is it fine for me to ask a volunteer to watch my table?

Unfortunately, volunteers are not allowed to watch your table or merchandise for you.

What should I do if an item is stolen?

Please contact Blue Mountain security in the event of theft. Please note that neither YetiCon nor Blue Mountains and its affiliates are responsible for lost, misplaced, damaged, or stolen articles.

Is there WiFi?

Blue Mountain Resort provides free basic WiFi. They also provide premium WiFi with faster speeds for \$14.95 per 24 hours. WiFi strength and signal are subject to variable speeds depending on location at the resort as well as user traffic.

Am I allowed to use the electrical outlets?

If you happen to be near an electrical outlet, you are welcome to use it for small devices. Please make us aware if you require electricity for your setup, and for what purpose. If we are not made aware of your electrical requirements, you might not be placed near electrical access!

By what time do I have to be out of the convention centre on Sunday?

The Courts are not open to customers after 5:00 PM on Sunday, June 16th, 2019. You will have from after 5:00 PM until 9:00 PM to pack up. Exhibitors must be out by 9:00 PM. Please leave your space respectfully clean, and leave all tables and chairs where they are.

What am I responsible for during tear down on Sunday?

Vendors are to ensure that their space is clean, and that all their belongings have been collected. Please dispose of any garbage in the proper receptacle. All cardboard boxes must be broken down and put into recycling. Any damage to the space, table, or chairs may result in the vendor being fined by the venue.

As a vendor, what are my responsibilities?

We have included the Vendor's Responsibilities and Code of Conduct below.

Vendor's Responsibilities and Code of Conduct

As a vendor, I understand that I am responsible for my space and for my merchandise. I understand that any damage to the space may result in additional charges levied by the venue. I understand that neither YetiCon, Blue Mountain, nor its affiliates, officers, agents, employees, or representatives are responsible or liable for any damages, harm, loss, claim or injury to property or person of the exhibitor, exhibitor officers, agents, employees, or other persons, whether caused by the negligence of YetiCon or Blue Mountain and its affiliates, or from theft, fire, water, accident or any other cause whatsoever.

As a vendor, I agree to abide by YetiCon policies. I understand that YetiCon supports an all inclusive environment regardless of gender identity, personal beliefs and ethnicity. I understand that YetiCon staff reserves the right to revoke convention passes to any offenders of their policies.

By signing YetiCon's vendor application form, I agree that I have fully read and understood the contents of YetiCon's policies. I understand that I am responsible for my own merchandise, and that YetiCon, Blue Mountain and its affiliates, are not responsible for any damage, loss, or theft of my merchandise.

Additionally, YetiCon reserves the right to limit the amount of spaces or passes sold to exhibitors. YetiCon also reserves the right to cancel any exhibitors at their own discretion.

tl;dr – I won't sue YetiCon or Blue Mountain and its affiliates, and I'll be respectful of others.

What happens if I violate any of the rules?

Any violations of the above rules may result in the forfeiture of your table, the revoking of your convention pass(es), and expulsion from the convention centre. Violations of Canadian law may require intervention by venue security and/or legal authorities.

If I have any questions that have not been answered here, who may I direct them to?

Please e-mail exhibitors@yetiicon.org. It may take us two full weeks to reply to your e-mail.